



Frequently asked questions

➤ *Column is not working*

1. Is the rest of the display working?
 - ✓ YES: go to step 2
 - NO: go to “*Display is not working*”
2. Solves opening and closing the group a few times the problem?
 - ✓ Yes
 - NO: replace the column

➤ *Display is not working*

1. Are other displays working?
 - ✓ Yes: go to NO 2
 - NO 1: Is the little LED on the remote control blinking whilst opening the columns?
 - YES: go to NO 2
 - NO: replace battery in remote control or replace remote control
 - NO 2: Gives the receiver a beep signal when remote control is pressed?
 - ✓ YES: reset the receiver and program the remote code
 - Replace the wall block with electronic parts if problem persist
 - NO: if possible connect another working power supply to the display
 - If problem solved replace the power supply
 - If problem is not solved replace the wall block with electronic parts

➤ Receiver gives a siren sound

Shortcut between receiver and columns

Solutions: replace the wall block with electronic parts or replace the faulty column

1. Disconnect all wires connected to the columns
 - For a Talle column this means unplugging the wire connector at the bottom of the column
 - For a Mino column this means opening the wall bracket and unplugging the wire connector from receiver to little print in bracket
2. Connect one by one a wire back and test if the siren sound comes up by opening and closing the group
3. When the faulty connection is found, test if that column works on a working wire.
 - If column works on a working wire replace the wall block with electronic parts
 - If column doesn't work on a working wire replace the column

➤ Beep from receiver but no reaction

1. reset the receiver and program the remote code

➤ 2 second beep from column after opening or closing

1. Replace the column

➤ Remote control doesn't work, no LED blinking whilst pressing the button

1. Replace battery
2. If persist replace remote control